



EMS Education Webinar

The Kentucky Board of Emergency Medical Services (KBEMS) is hosting an educational webinar for EMS educators on Professionalism and Workplace Behaviors in EMS.

Presenter will be Michelle Eastham, Ph.D., R.T. (R), EMT, and Director of Allied Health Programs at Campbellsville University.



This presentation provides an overview of professionalism and workplace behaviors in healthcare, with a focus on Emergency Medical Services (EMS).

Participants will explore key elements of professional practice, including technical competence,

communication, patient interactions, teamwork, and ethical conduct. The course also examines the role of emotional intelligence in improving workplace culture, strengthening team cohesion, and resolving conflict in high-stress environments.

When: Wednesday, April 8, 2026 (1:00 P.M. - 2:30 P.M.) EDT

Where: Microsoft Teams - Click [HERE](#) for webinar details